

# INDIANA EMERGENCY RENTAL ASSISTANCE PROGRAM (IERA2): HOUSING STABILITY SERVICES

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# AGENDA

IERA Housing Stability Services:  
Where did the funding originate?  
What is Housing Stability  
Counseling?  
What Legal Services are  
available?  
What is IERA 2?  
Questions.



# EMERGENCY RENTAL ASSISTANCE FUNDING

Section 501 of Division N of the Consolidated Appropriations Act, 2020, Pub. L. No 116-260 (December 2020)

- **\$25B** to states, territories, tribes, & local governments with pop. 200,000+

American Rescue Plan (March 2021)

- **\$21.55B** to states, territories, & local governments with pop. 200,000+

US Dept of Treasury ERA webpage

<https://home.treasury.gov/policy-issues/cares/emergency-rental-assistance-program>

US Dept of Treasury ERA FAQs

- Treasury permits up to 10% of ERA2 funding to be used for “Housing Stability Services”
- IHCDCA used its maximum allocation to fund needed services
  - Services were funded through Indiana Community Action Association
  - Services were funded through the Indiana Bar Foundation

# HOUSING STABILITY SERVICES

- ERA Grantees allowed to use up to 10% of ERA 2 award for Housing Stability Services
- Housing Stability Services vary greatly between programs

## Indiana Bar Foundation

- \$13.1M allocated for legal services statewide

## Indiana Community Action Association (INCAA)

- \$15.4 million allocated for family development counseling statewide

# HOUSING STABILITY SERVICES FAMILY DEVELOPMENT COUNSELING

# PRIMARY HOUSING COUNSELING GOAL

- Assist clients in achieving housing stability
- The program's financial assistance is multi-faceted (Rent, utilities, moving costs, etc...)
- To maximize the affect of the program the goal is to improve the client's current situation

# COUNSELING TARGET AUDIENCE

- Counseling process focuses on family not individuals
- Both immediate and extended family networks are taken into consideration
- No man is an island

# HOUSING COUNSELING PROCESS

- Presentation and Enrollment
  - Counselor establishes rapport with client
  - Counselor must internalize and exude qualities such as
    - Knowledge
    - Trust
    - Respect
    - Responsibility
    - Integrity
- This foundation is critical



# ASSESSMENT

- Family Strengths
- Family patterns and trends
- Family vision and future
- Barriers to reaching their vision
- Family resource to support that vision

# FAMILY DEVELOPMENT MATRIX

- Rubric that assess 12 major life areas
- Income
- Adult Education
- Employment
- Housing
- Food
- Childcare
- Phys/mental health care
- Transportation
- Utilities
- Support Systems
- Family Interactions
- Addictions

# FAMILY DEVELOPMENT MATRIX

Each life area is assigned a score based on answers provided by the applicant during the intake process

<u>Utilities</u>			
Threshold	Criteria	Points	Notes
Thriving	Bills in household members' name and consistently paid on time. Home is efficient.	10	
Self-Sufficient	Bills in household members' name and consistently paid. Home is inefficient.	8	
Stable	No more than one month behind, bills paid to avoid disconnect	6	
Vulnerable	Due for disconnect or utilities in someone else's name	4	
Crisis	Utilities disconnected	0	

# ACTION PLAN

- An Action plan will be created after the assessment
- Counselors will inform client of helpful resources
- Help the client create and plot a course for improving life areas
- Counselor will schedule monthly follow ups w/client
- Every 3 months the counselor will update the matrix to track progress

# INCENTIVE COMPENSATION

- Housing Counseling provides clients the opportunity to receive additional rental assistance
- Clients may receive a 1-time additional IERA2 payment:
  - They have been approved for IERA assistance
  - Participate in Housing Counseling
  - Raise 1 of their 12 life scores to Self-Sufficient or Thriving
- Original score must have been lower to qualify

# ACHIEVING HOUSING STABILITY

- A client will continue to receive counseling to achieve stability
- A client is deemed as Housing Stable if client scores
  - Self Sufficient/Thriving in Housing
  - In addition to scoring Self-Sufficient/Thriving in Income or Employment

# OVERALL PROCESS

- Presentation/Enrollment
- Assessment
- Guidance
- Coaching
- Prioritize
- Incentivize
- Stabilize

# ATTENTION INDIANA RENTERS

If you are a current renter in Indiana you now qualify for FREE Housing Counseling.

## HOUSING COUNSELING

LEARN MORE > Call 211

### Ask your housing counselor about:

- How much rent you can afford
- Your rental "wants" vs "needs"
- your current and future living expenses
- Budgeting for your lifestyle





# HOUSING STABILITY COUNSELING SERVICE PROVIDERS

Organization	Address	Phone	Website	Counties Served
Area 4 Agency on Aging and Community Service	660 N. 36th Street Lafayette, IN 47903	(765) 447-7683	<a href="http://areaivagency.org">areaivagency.org</a>	Carroll, Clinton, Tippecanoe*, White *Tippecanoe County Zip Codes: 47901, 47902, 47903, 47904, 47905
Area 5 Agency on Aging and Community Service	1801 Smith Street Logansport, IN 46947	(574) 772-4451	<a href="http://areafive.com">areafive.com</a>	Cass, Fulton, Howard, *Madison, Miami, Tipton, Wabash, Pulaski *Madison County Zip Codes: 46001 (Alexandria), 46011, 46012, 46013 (Anderson), 46015 (Orestes), 46064 (Pendleton), 46070 (Summitville)
Brightpoint	227 E Washington Blvd. Fort Wayne, IN 46853	(260) 423-3546	<a href="http://mybrightpoint.org">mybrightpoint.org</a>	Adams, Allen, Blackford, Dekalb, Huntington, Jay, LaGrange, Noble, Randolph, Steuben, Wells, Whitley
Community Action Program of Evansville and Vanderburgh (CAPE)	401 SE 6th Street, Suite 001 Evansville, IN 47713	(812) 492-3952	<a href="http://capeevansville.org">capeevansville.org</a>	Gibson, Lawrence, Martin, Posey, Vanderburgh, Washington
Community Action of Greater Indianapolis (CAGI)	3266 N. Meridian Street, Suite 200 Indianapolis, IN 46208	(317) 396-1800	<a href="http://cagi-in.org">cagi-in.org</a>	Hendricks, Marion
Community Action Program of Western Indiana (CAPWI)	418 Washington Street Covington, IN 47932	(765) 793-4884	<a href="http://capwi.org">capwi.org</a>	Benton, Fountain, Montgomery, Parke, Vermillion, Warren
Dubois-Pike-Warrick Economic Development Corporation (TRI-CAP)	607 3rd Avenue Jasper, IN 47547	(812) 482-2233	<a href="http://tri-cap.net">tri-cap.net</a>	Daviess, Dubois, Knox, Pike, Vanderburgh, Warrick
Human Services	4355 E. 600 North Columbus, IN 47203	(812) 372-8407	<a href="http://hsi-indiana.com">hsi-indiana.com</a>	Bartholomew, Decatur, Johnson, Shelby, Jackson
Interlocal Community Action Program	615 SR 38 West New Castle, IN 47362	(765) 529-4403	<a href="http://icap.org">icap.org</a>	Hancock, Henry, Wayne
Interlocal Community Action Program (Fayette, Rush, and Wayne)	420 West 24th Street Connorsville, IN 47331	(765) 529-2510	<a href="http://icap.org">icap.org</a>	Fayette, Rush, Wayne
Interlocal Community Action Program (Delaware and *Madison)	407 West Main Street Muncie, IN 47305	(765) 529-2510	<a href="http://icap.org">icap.org</a>	Delaware and *Madison *Madison County Zip Codes: 46016, 46017, 46018 (Anderson), 46036 (Elwood), 46044 (Frankton), 46048 (Ingalls), 46051 (Lapel), 46056 (Markleville), 46063 (Orestes), 47356 (Middletown)

# HOUSING STABILITY COUNSELING SERVICE PROVIDERS

<b>Lincoln Hills Development Corporation</b>	302 Main Street Tell City, IN 47586	(800) 467-1435	<a href="http://lhdc.org">lhdc.org</a>	<i>Crawford, Perry, Spencer</i>
<b>NW Indiana Community Action Corporation</b>	5240 Fountain Drive Crown Point, IN 46307	(219) 794-1829	<a href="http://nwi-ca.com">nwi-ca.com</a>	<i>Jasper, Lake, Newton, Porter</i>
<b>New Hope Services</b>	725 Wall Street Jeffersonville, IN 47130	(812) 288-8248	<a href="http://newhopeservices.org">newhopeservices.org</a>	<i>Jefferson, Jennings, Scott</i>
<b>REAL Services</b>	2526 S. Michigan Street South Bend, IN 46601	(574) 233-8205	<a href="http://realservices.org">realservices.org</a>	<i>Elkhart, Kosciusko, Marshall, St. Joseph</i>
<b>SE Indiana Economic Opportunity Corporation</b>	110 Importing Street Aurora, IN 47001	(812) 926-1585	<a href="http://sieoc.org">sieoc.org</a>	<i>Dearborn, Franklin, Ohio, Ripley, Union, Switzerland</i>
<b>South Central Community Action Program</b>	1500 W 15th Street Bloomington, IN 47404	(812) 339-3447	<a href="http://insccap.org">insccap.org</a>	<i>Brown, Greene, Monroe, Morgan, Owen</i>
<b>Western Indiana Community Action Agency</b>	705 S. 5th Street Terre Haute, IN 47807	(812) 232-1264	<a href="http://wicaa.org">wicaa.org</a>	<i>Clay, Putnam, Vigo</i>
<b>FBN Center</b>	2990 W. 71st Street Indianapolis, IN 46268	(317) 293-2600	<a href="http://faybiccardglickcenter.org">faybiccardglickcenter.org</a>	<i>Boone, Hamilton</i>
<b>Homeless Coalition of Southern Indiana</b>	1218 E. Oak Street New Albany, IN 47150	(812) 202-6589	<a href="http://soinhomeless.org">soinhomeless.org</a>	<i>Clark, Floyd, Harrison, Orange</i>
<b>Affordable Housing and Community Development Corporation</b>	812 S. Washington Street Marion, IN 46953	(765) 662-1574	<a href="http://ahcgrantcounty.com">ahcgrantcounty.com</a>	<i>Grant</i>
<b>Homestead</b>	671 N 36th Street Lafayette, IN 47905	(765) 423-7949	<a href="http://homesteadcs.org">homesteadcs.org</a>	<i>Tippecanoe</i>
<b>Housing Opportunities</b>	2001 Calumet Avenue Valparaiso, IN 46383	(219) 286-3310	<a href="http://hoi.help">hoi.help</a>	<i>LaPorte</i>

*\*Please note, individuals in Sullivan county should contact 211 for more information.*

# CONTACT INFORMATION

TJ Whitehead (Tony Lee Whitehead Jr)

Phone: 317-638-4232 ext. 328

Email: [TJWhitehead@Incap.Org](mailto:TJWhitehead@Incap.Org)

# QUESTIONS ABOUT FAMILY DEVELOPMENT COUNSELING?

**HOUSING STABILITY SERVICES**

**LEGAL SERVICES: [INDIANALEGALHELP.ORG](http://INDIANALEGALHELP.ORG)**



Indiana Housing & Community Development Authority

# Indiana Legal Help

English ▾ [Donate](#)

**INDIANA**  
LEGAL HELP

[GET LEGAL HELP](#) [LEGAL TOPICS ▾](#) [INFORMATION AND FORMS](#) [EVENTS](#) [ABOUT](#) [GET INVOLVED](#)

## Helping Hoosiers Find Legal Help

We have services in every county. Enter your zip code or select your county to get started.

[GET LEGAL HELP](#)

### Calendar of Events

Attend an upcoming clinic to speak with an attorney.

[VIEW EVENTS](#)

### Free Legal Answers

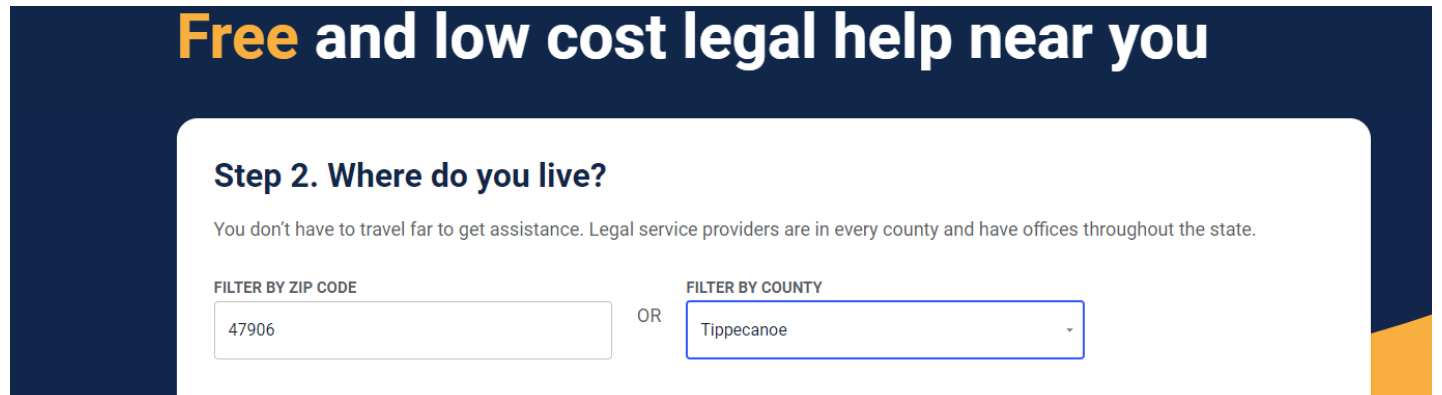
Do you have a legal question? Click here to email an attorney for free legal advice.

## FINDING EVENTS ON INDIANALEGALHELP.ORG

- 1) Click Get Legal Help
- 2) Enter the Zip Code or County
- 3) Scroll down and click “Get Results”



The screenshot shows the top portion of the Indiana Legal Help website. The header is dark blue with the logo 'INDIANA LEGAL HELP' on the left. Navigation links include 'GET LEGAL HELP', 'LEGAL TOPICS', 'INFORMATION AND FORMS', and 'EVENTS'. The main content area features the heading 'Helping Hoosiers Find Legal Help' in white and orange text. Below this is a sub-heading: 'We have services in every county. Enter your zip code or select your county to get started.' and a light blue button labeled 'GET LEGAL HELP'.



This section is titled 'Step 2. Where do you live?' and includes the text: 'You don't have to travel far to get assistance. Legal service providers are in every county and have offices throughout the state.' Below this text are two filtering options: 'FILTER BY ZIP CODE' with an input field containing '47906', and 'FILTER BY COUNTY' with a dropdown menu showing 'Tippecanoe'. The word 'OR' is placed between the two options.

# FINDING EVENTS ON INDIANALEGALHELP.ORG

- 1) See Organizations that can assist
- 2) See the Calendar of Events
- 3) Click on the event that meets your needs

The screenshot shows the top navigation bar with the Indiana Legal Help logo and links for GET LEGAL HELP, LEGAL TOPICS, INFORMATION AND FORMS, EVENTS, ABOUT, and GET INVOLVED. Below the navigation, the page title reads "Your results in Tippecanoe County" with a "CHANGE MY ANSWERS" button. Two main categories are displayed: "Organizations" (9 resources) and "Upcoming Events" (16 resources).

This section displays a grid of nine upcoming legal events. Each event card includes the event title, location, date and time, and the organizing organization.

Event Title	Location	Date & Time	Organizing Organization
Tippecanoe County Eviction Legal Advice Clinic	3101 S. Creasy Lane, Lafayette, IN 47905	June 15 • 10:00 am - 12:00 pm	Wabash Valley Volunteer Attorneys of Lafayette
Indiana Statewide Eviction Defense Clinic		June 16 • 10:00 am - 2:00 pm	Wabash Valley Volunteer Attorneys of Lafayette
Tippecanoe County Civil Legal Advice Hotline		June 16 • 12:00 pm - 2:00 pm	Legal Aid Corporation of Tippecanoe County
Tippecanoe County Civil Legal Advice Hotline		June 23 • 12:00 pm - 2:00 pm	Legal Aid Corporation of Tippecanoe County
Tippecanoe County Civil Legal Advice Hotline		June 30 • 12:00 pm - 2:00 pm	Legal Aid Corporation of Tippecanoe County
Indiana Statewide Eviction Defense Clinic		July 7 • 10:00 am - 2:00 pm	Wabash Valley Volunteer Attorneys of Lafayette
Tippecanoe County Civil Legal Advice Hotline		July 7 • 12:00 pm - 2:00 pm	Legal Aid Corporation of Tippecanoe County
Tippecanoe County Eviction Legal Advice Clinic	1950 S. 18th St., Lafayette, IN 47905	July 12 • 1:30 pm - 3:30 pm	Legal Aid Corporation of Tippecanoe County
Boone County Eviction Legal Advice Clinic	112 Courthouse Sq., Lebanon, IN 46052	July 13 • 9:00 am - 12:00 pm	Wabash Valley Volunteer Attorneys of Lafayette



ity Development Authority



## FINDING EVENTS ON INDIANALEGALHELP.ORG

- 1) Select your event
- 2) Click the Calendar Entry for more Information
- 3) Register Online if Needed
- 4) Statewide Eviction Defense Clinic
  - 1) First and Third Friday of every month
  - 2) Guaranteed Virtual facetime with an Indiana Attorney

### Indiana Statewide Eviction Defense Clinic

This is a free virtual legal advice clinic for Indiana renters. Volunteering attorneys connect remotely through zoom to provide limited scope legal advice to those who are facing an eviction or housing instability, have questions regarding the eviction process or how to seal an eviction, or understanding tenant's rights and responsibilities. Indiana Renters may register in advance. Call-ins are welcomed.

🕒 Recurs on the first Friday of the month    🖥️ Virtual Event

#### VIRTUAL MEETING DETAILS

<https://us06web.zoom.us/j/88167209757>

Meeting ID: 881 6720 9757

#### DATE

July 7, 2023

#### TIME

10:00 am - 2:00 pm ET

#### PHONE NUMBER

(312) 626-6799

#### ORGANIZER

[Wabash Valley Volunteer Attorneys of Lafayette](#)

#### ADDITIONAL INFORMATION

This Clinic is on the 1st and 3rd Friday of each Month, 10:00am to 2:00pm via phone or Zoom only. To register in advance, you may visit: <https://calendly.com/pbi-evictions/edc>. You may join us the day of clinic by clicking the following link: <https://us06web.zoom.us/j/88167209757> or may call in at (312) 626-6799 and enter the meeting I.D. 881 6720 9757. Phone line and Zoom Link are active during clinic hours only. For more information, text "eviction clinic" to (765) 421-6558 to receive eviction clinic resources.

#### COUNTIES SERVED

Adams    Allen    Bartholomew    Benton    Blackford    Boone  
Brown    Carroll    Cass    Clark    +82

#### ASSISTANCE FOR THE FOLLOWING LEGAL ISSUES

Rent and Eviction

## FINDING EVENTS ON INDIANALEGALHELP.ORG

- 1) Select your event
- 2) Review Providers
- 3) What Provider Meets your Needs
- 4) Select a Provider and Review the Information
- 5) If this Provider does NOT meet your Needs, Select Another

The screenshot displays the 'Organizations' section of the IndianaLegalHelp.org website. The header includes a grid icon, the title 'Organizations', a subtitle 'These providers assist people who are low-income.', and a '9 RESOURCES' dropdown menu. The main content area features a grid of nine provider cards, each with a title, address, phone number, and a 'Spanish Speaking Available' button.

Organization Name	Address	Phone Number	Spanish Speaking Available
Wabash Valley Volunteer Attorneys of Lafayette	101 Foundry Drive, Suite 1200, West Lafayette, IN, 47906	(765) 421-6558	No
Legal Aid Corporation of Tippecanoe County	300 Main Street, Suite 101, Lafayette, IN, 47901	(765) 742-1068	Yes
Indiana Legal Services - Lafayette	8 N. Third Street, Suite 102, Lafayette, IN, 47901	(765) 423-5327	Yes
Indiana Coalition Against Domestic Violence		(317) 917-3685	Yes
Indianapolis Legal Aid Society	615 N. Alabama Street, Suite 122, Indianapolis, IN, 46204	(317) 635-9538	No
Neighborhood Christian Legal Clinic	3333 N. Meridian Street, Indianapolis, IN, 46208	(317) 429-4131	No
Child Advocates, Inc.	8200 Haverstick Road, Suite 240, Indianapolis, IN, 46240	(317) 205-3055	No
Indiana Disability Rights	4701 N Keystone Ave., Ste. 222, Indianapolis, IN, 46205		No
Indiana Parenting Time Helpline			No

# Contracted Legal Service Providers

## State-wide Coverage:

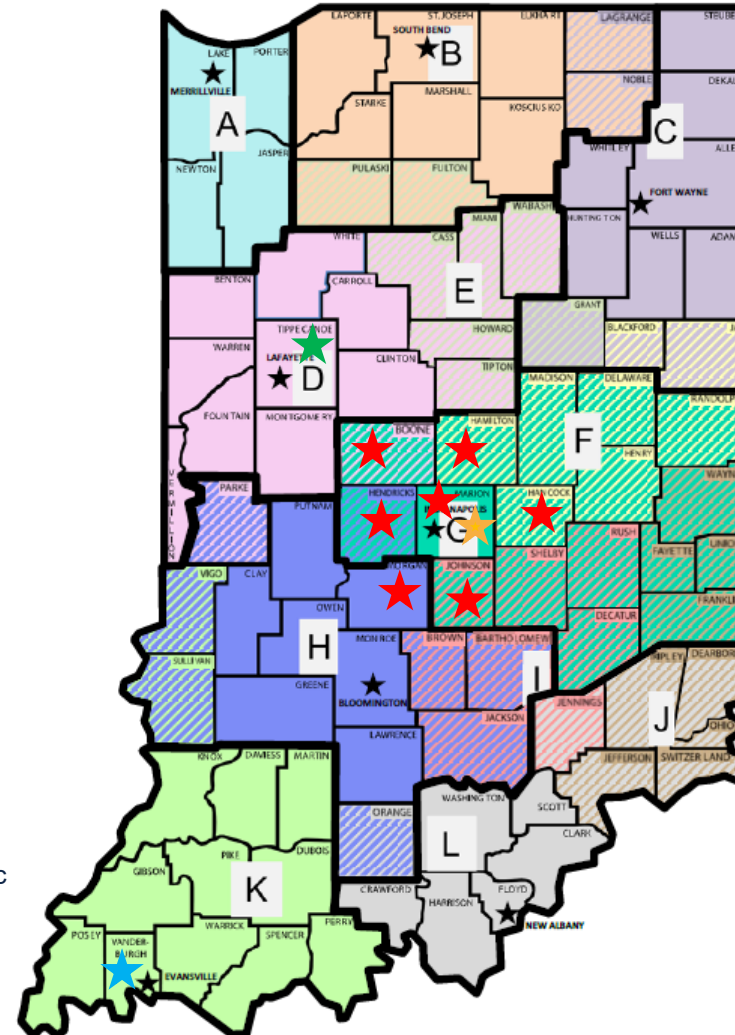
- Indiana Legal Services
- Pro Bono Indiana
- Indiana Coalition Against Domestic Violence

## Local Coverage:

- Indianapolis Legal Aid Society
- Neighborhood Christian Legal Clinic
- Legal Aid Corporation of Tippecanoe County
- Legal Aid Society of Evansville

Dark Borders = ILS office territories  
Colors & Letters = PBI office territories

- ★ = ILS office
- ★ = Neighborhood Christian Legal Clinic
- ★ = Legal Aid of Tippecanoe Co.
- ★ = Legal Aid of Evansville
- ★ = Indianapolis Legal Aid Society



**QUESTIONS**

**ABOUT FINDING LEGAL CLINICS OR PROVIDERS?**

# Rent and Eviction

HOUSING > RENT AND EVICTION

## Rent and Eviction

If a renter fails to pay their monthly rental fee, landlords and property owners can evict them from the property. Look through this section to see what resources we have available to help with this issue.

### Forms

- Eviction Complaint Form**  
This form is for landlords who would like to set a court hearing to settle claims with their tenant.
- Eviction Sealing Form**  
This form is to seal an eviction record and make an eviction record no longer visible to the public.

### Helpful Resources and Tools


- Knowing Your Rights as an Indiana Renter**  
Video about your rights as an Indiana renter.
- Indiana 2-1-1**  
A free and confidential service connecting Hoosiers to local resources.
- Landlord Tenant Settlement Conference Program**  
Request a free settlement meeting with a landlord or tenant.
- Rent and Utility Help**  
See if rent and utility assistance is available in your area.
- Indiana Renter's Guide**  
Link to a downloadable handbook for tenants and landlords.
- Indiana Small Claims Manual**  
See page 32 to review "What Landlords and Tenants Should Know".

[View More](#)

### Free and Low Cost Legal Help

Easily find organizations, services, or legal clinics available near you. Simply enter your zip code or county to get started.

[GET STARTED](#)



# Information and Forms

English - Donate

INDIANA LEGAL HELP GET LEGAL HELP LEGAL TOPICS INFORMATION AND FORMS EVENTS ABOUT GET INVOLVED

## Information and Forms

- Housing**
  - Rent and Eviction (2)
  - Foreclosure (1)
- Family and Safety**
  - Child Support (7)
  - Child Custody (2)
  - Domestic Violence (0)
  - Divorce (6)
  - Minor Child Guardianship (2)
  - Name/Gender Marker Change (1)
  - Parenting Time (5)
  - Paternity (1)
  - Contempt (0)
  - Relocation (3)
  - Adult Guardianship (0)
- Money and Estate**
  - Debt (0)
  - Estate (1)
- Military, Immigration, and Employment**
  - Military and Veteran Assistance (0)
  - Immigration (0)
  - Discrimination at Work (0)
- Driving and Expungement**
  - Driving (1)
  - Expungement (1)

### Rent and Eviction 2 FORMS

- Eviction Complaint Form**  
This form is for landlords who would like to set a court hearing to settle claims with their tenant.
- Eviction Sealing Form**  
This form is to seal an eviction record and make an eviction record no longer visible to the public.

### Foreclosure 1 FORM

- Settlement Conference Request Form**  
This form is for homeowners facing foreclosure who would like to set a settlement conference with their mortgage lender.

### Child Support 7 FORMS

- Extend Child Support for 19 Year Old HS Student**  
This form can be used if you want to ask the court to require that child support be paid until child (age19) graduates.
- Change Child Support When Parents Agree**  
This form is used if you want to change an existing child support order and you and the other parent agree.
- Change Child Support When Parents Disagree**  
This form can be used if you are a parent and want to change child support when the other parent disagrees.
- Change Child Support-Emancipated with Agreement**  
This form can be used to ask the court to update child support because one of your children has been emancipated.

View More ▾


# Eviction Sealing Form

## Eviction Sealing Form

Renters who have one or more evictions on their record may struggle to find housing options and may want this record sealed from the public eye. Tenants who qualify may complete and file the following forms with the appropriate county court to request that their eviction record be sealed.


### What are the qualifications?

- This form is for renters/tenants.
- You must have at least one eviction on your record.
- There must not be an existing judgment that says the renter/tenant owes the landlord money in the eviction case.
- The eviction must be either:
  - Dismissed by the court
  - Decided in the favor of the tenant
  - Overturned by the court or vacated on appeal.
- You must have supporting documentation or evidence that shows the above information is true.



### Before Starting

- We recommend that you set aside 1 hour to complete all forms.
- Representing yourself in court should not be taken lightly, and there are many reasons why hiring an attorney is a good idea. If you do choose to represent yourself, click [here](#) for what you need to know.



### Get Started

ⓘ We've provided instructions on how to complete these forms on your own but representing yourself in court should not be taken lightly, and there are many reasons why hiring an attorney is a good idea. In fact, we suggest that even if you use the forms provided on this site that you still talk with an attorney before submitting them to a court to get the best result possible.

- LOOK UP YOUR EVICTION RECORD
- COMPLETE EVICTION SEALING FORMS
- FILE EVICTION SEALING FORMS
- AFTER A CASE IS FILED


#### Download Forms

Eviction Sealing Instructions and Forms

### Free and Low Cost Legal Help

Easily find organizations, services, or legal clinics available near you. Simply enter your zip code or county to get started.

GET STARTED



# QUESTIONS ABOUT FINDING FORMS?



# HOUSING STABILITY SERVICES

## LEGAL SERVICES: LEGAL KIOSKS

# Indiana Legal Help Kiosks

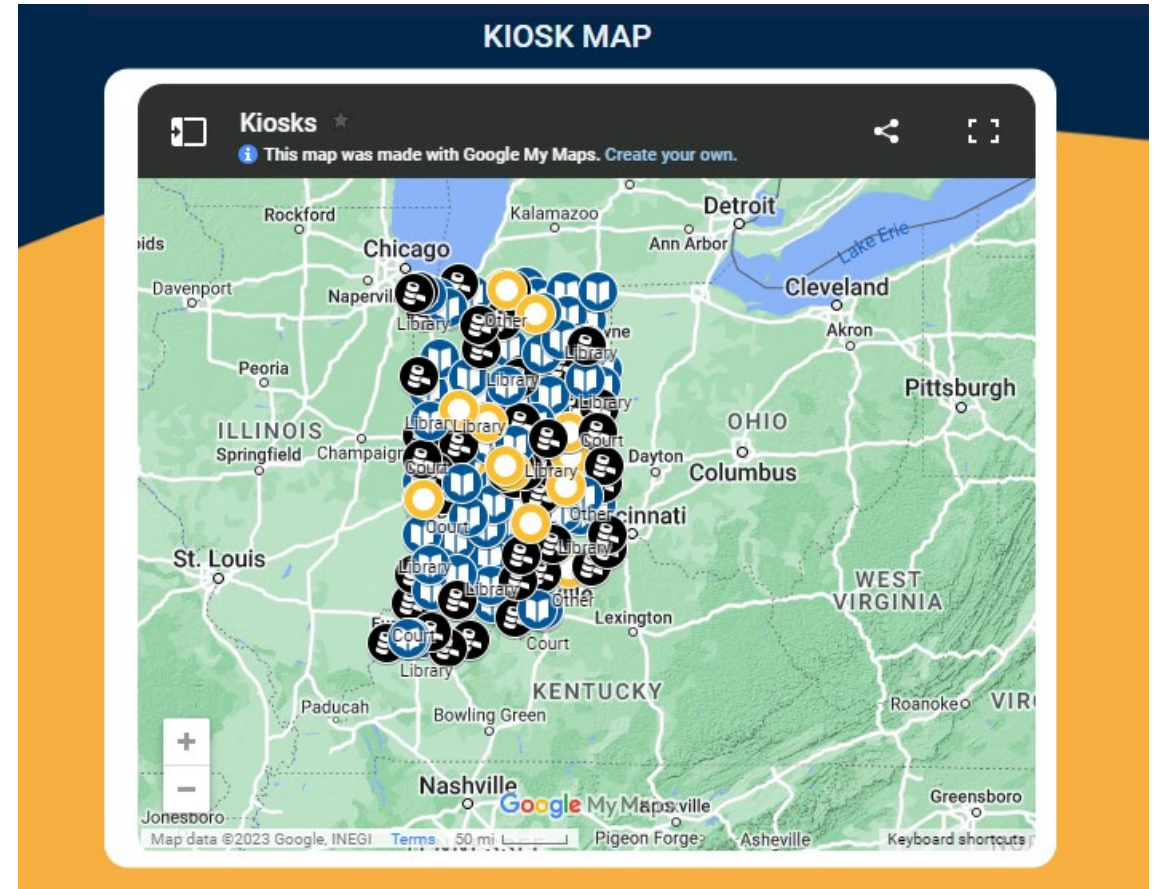
- Currently we have 150 kiosks in 92 counties
  - Courts, libraries and community-based organizations throughout Indiana
- Kiosks have all the housing resources available at [IndianaLegalHelp.org](https://IndianaLegalHelp.org)
- Include customer service feature inviting Hoosiers to talk to a legal navigator via chat, text, or email
- Have printers to assist parties in completing court related forms such as the eviction sealing forms
- Have an available headphone jack for privacy
- Interactive Kiosk Location Map coming soon to [IndianaLegalHelp.org](https://IndianaLegalHelp.org)

# KIOSKS



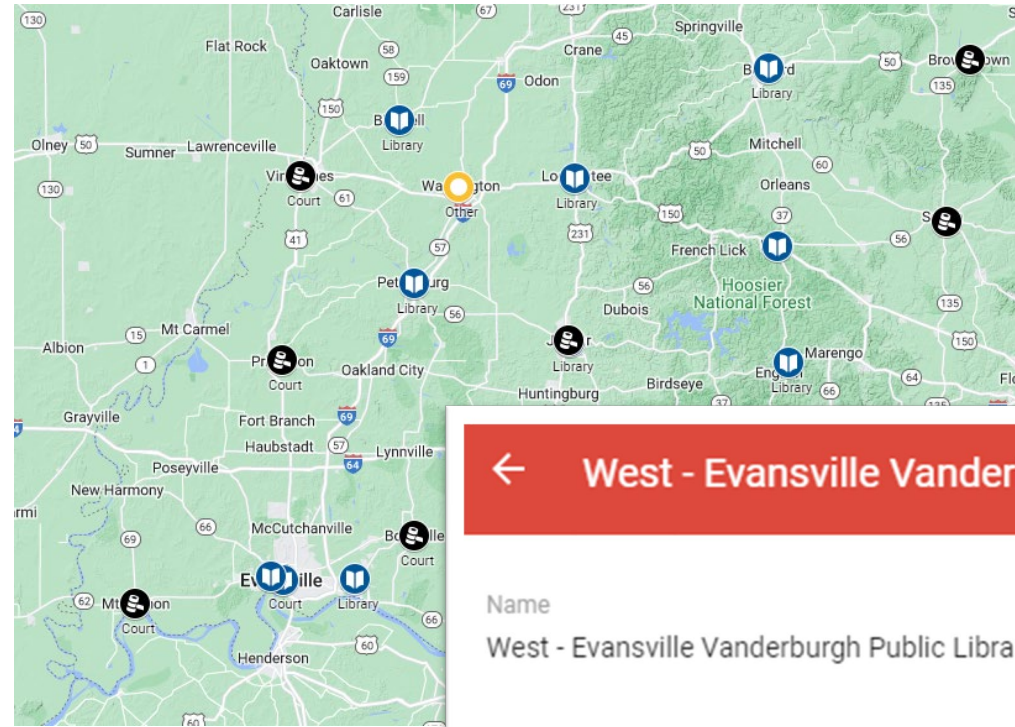
# KIOSK MAP

- Go to [IndianaLegalHelp.org](https://IndianaLegalHelp.org)
- Scroll to the bottom of the page
- Select “Partner Resources”



# KIOSK MAP

- Search by Selecting an Area of the State
- Use the cursor to navigate the map
- Find the kiosk closest to you or your client



← West - Evansville Vanderburgh ... ↗

Name  
West - Evansville Vanderburgh Public Library

Category  
Library

Address  
2000 West Franklin Evansville 47712

# QUESTIONS ABOUT FINDING OR USING KIOSKS?

# IERA2 APPLICATIONS NOW OPEN

# IERA2: WHAT IS IT?

- What is IERA2?
  - IERA2 is a more streamlined version of IERA
  - IERA2 is for all applicants applying in March of 2023 or after
  - Applicants apply to receive UP TO 18 months of assistance
  - This includes past due rent and three months of future rent
  - Eligible households will receive one payment
  - Households may receive a second payment by successfully engaging in counseling with the INCAA Network
  - No household may receive more than two payments



# ALLOWABLE RENTAL ASSISTANCE

- Below are the Rental Assistance Amounts for Applications Approved or Submitted as part of IERA2
- The table also shows the minimum payment for households CURRENT on rent and not receiving utility assistance

Number of Bedrooms	Maximum Monthly Rental Assistance	Minimum Assistance Payment	Minimum Assistance for those Receiving an ICP Payment
Efficiency/Studio	\$899	\$2,697.00	\$5,394.00
One-Bedroom	\$957	\$2,871.00	\$5,742.00
Two-Bedroom	\$1124	\$3,372.00	\$6,744.00
Three-Bedroom	\$1573	\$4,719.00	\$9,438.00
Four-Bedroom	\$1864	\$5,592.00	\$11,184.00

# HOW DO PARTIES APPLY?

- Call 2-1-1 Monday-Friday 8-6pm
  - 2-1-1 Can assist with creating an applicant profile AND the question-and-answer portion of the application
  - The applicant will complete the document collection form on their own
- The IN-CAA Network
  - <https://www.incap.org/Indiana-housing-stability-program>
  - Call 2-1-1 for the provider serving your area
  - INCAA can assist with creating a profile AND the question-and-answer portion of the application AND the document collection form

# IERA ASSISTANCE PAID AS OF 9/11/23

	Households Assisted	Total of Rental Assistance Issued	Total of Utility Assistance Issued	Total Assistance Paid and Obligated
Total	44,032	\$299,935,034.67	\$23,558,745.01	\$336,607,798.98

Reports can be accessed at <https://www.in.gov/ihcda/covid-19-resources/> under the **COVID-19 Rental Assistance Progress Reports** tab

# CONTACT INFORMATION

Rayanna Binder

Phone: 317-372-7885

Email: [rbinder@ihcda.IN.gov](mailto:rbinder@ihcda.IN.gov)

IERA Customer Service:

Phone: 317-800-6000

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**QUESTIONS?  
COMMENTS?**