



GOODWILL OF CENTRAL  
& SOUTHERN INDIANA

Goodwill Services Offered



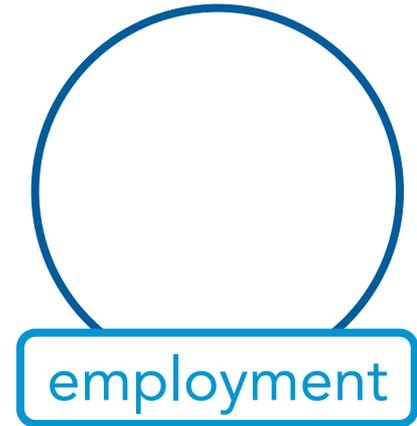
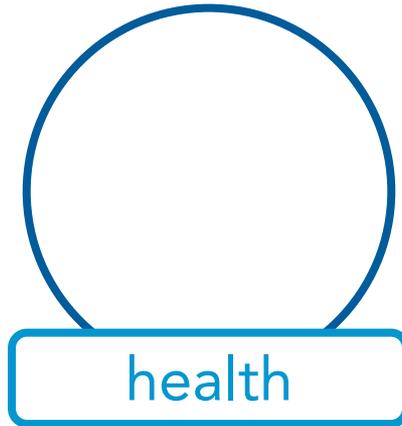
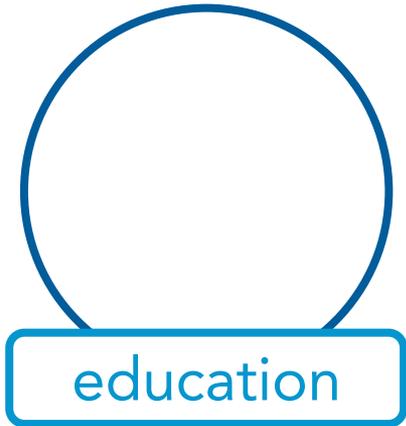
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# Goodwill's Mission



# Goodwill's Mission

Goodwill changes lives every day by empowering people to increase their independence and reach their potential through education, health, and employment.



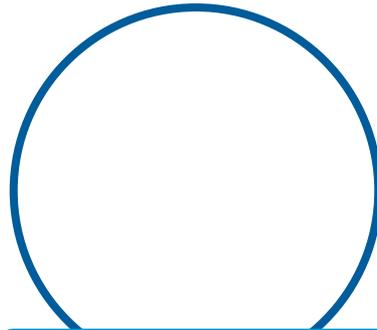


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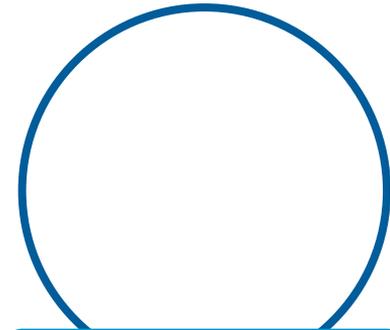
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education



health



employment



# The Excel Center

Established 2010

Indiana Core 40 High School  
Diploma for adults



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# Indianapolis Metropolitan High School

Established 2004

High school for teens  
experiencing circumstances  
that may present a barrier to  
education.



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# The Children's Learning Center

Established in 2010

Child development center and preschool for children ages 6 weeks through 5 years helps children prepare for kindergarten.



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# Goodwill's Mission

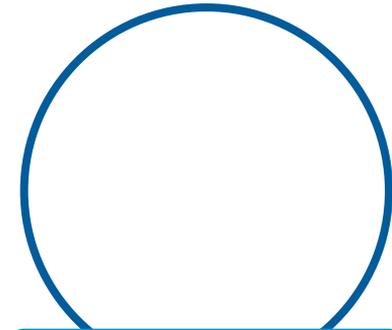
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education



health



employment



# Goodwill's Nurse-Family Partnership



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# Goodwill's Nurse-Family Partnership

Healthy Pregnancies  
Registered Nurse Home  
Visitors



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# Goodwill's Nurse-Family Partnership

Developmental Milestones  
Visits through the child's  
second year



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# Goodwill's Nurse-Family Partnership

Evidence Based Success  
The results are in the data ...  
Indiana is improving statewide



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education



health



employment



# Employment Services

Mission Coaches  
Nearly 100 sites and  
3,000 employees



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# Employment Services

## Goodwill Ignite

Providing training and support to individuals ages 16-24 who may be experiencing barriers to employment.



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# Employment Services

SCSEP

Work based training for older  
adults (55+)



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# Employment Services

Talentsource

Opening doors for candidates who are ready for the next career step



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Questions?



# Goodwill's Reentry Services

Goodwill provides reentry services through our Excel Centers, Justice Involvement Centers, and through Employment Services.



education



Services



employment



# Justice Involvement

- New Beginnings
- DOC
- Work Release



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# Justice Involvement

## New Beginnings

Employment and Life Skill programs for those with justice involvement that provides much more than job training



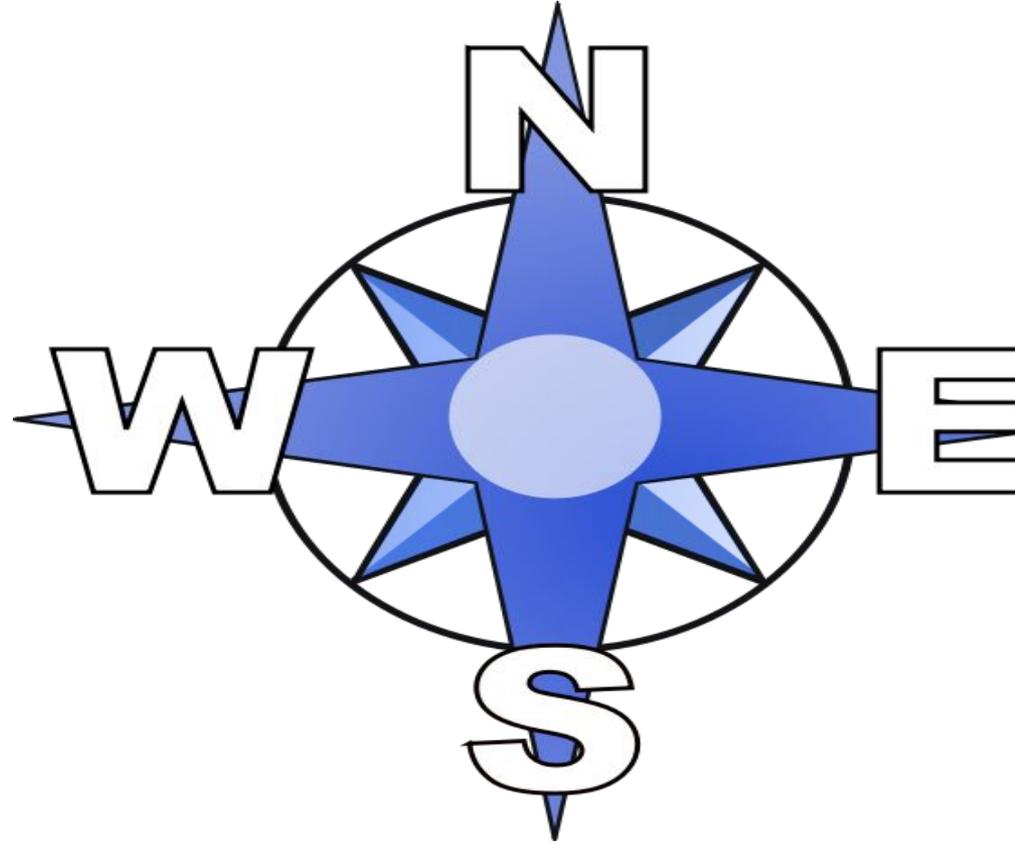
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# Major Components

- Safe Housing
- Assessments
- Positive Support Group
- Full-Time Employment
- Financial Literacy
- Mental and Physical Assessments



# Locations





# Tiers

## Tier 1

- 12-18 months
- 1 unpaid day off

## Tier 2

- 6-9 months
- Some one on one
- Some group

## Tier 3

- 3-6 months
- Some one on one
- Some group

## Tier 4

- 0-3 months
- One-on-One



# Tier Programming Specifics

## Tier 1

- Housing
- Support Group  
Stabilization
- Full-Time Employment
- Financial Literacy
- Mental/Physical Health
- Assessments  
(criminogenic, barriers identified, office suites, etc)

## Tier 2

- Behavior Modification
- Personality Patterns
- Attitude/Values/Beliefs
- Associations
- Support Systems
- Social/Work-life balance
- Leisure/Recreation
- Substance Abuse Recovery
- Training in higher-skilled jobs



# Tier Programming Specifics

## Tier 3

- Substance Abuse  
Sobriety
- Financial Literacy (Saving  
and Investing)
- Maintaining Life as  
Normal

## Tier 4

- Financial Literacy (Saving  
and Investing)
- Maintaining Life as Normal
- Advancement to the next  
level



# 2021-2025

- Serving 400 people touched by the criminal justice system
- Recidivism Rates
  - YTD: 10%
- Re-arrest Rates
  - YTD: 0%



# Components

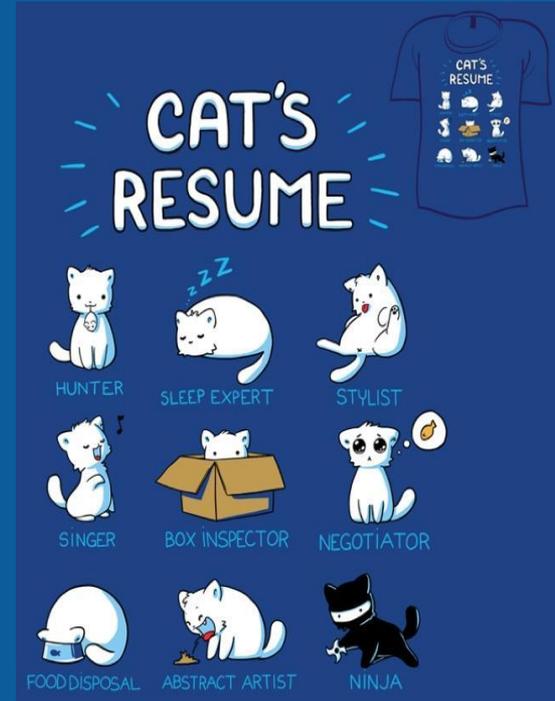
## Employment

- Full-time Opportunities \$11-\$30 per hour
- Job Placements
- Promotions
- New Skills Set



# Job Readiness

- Employment Exploration
- Computer Skills
- Resume Building
- Interview Techniques



# On The Job Training

- Hard Skills
  - Mechanical Maintenance
  - Forklift
  - Assembling and Kitting
  - Retail
- Soft Skills
  - Work Place
  - Interpersonal Communications
  - Accountability
  - Decisions



# Job Placement

## Networking



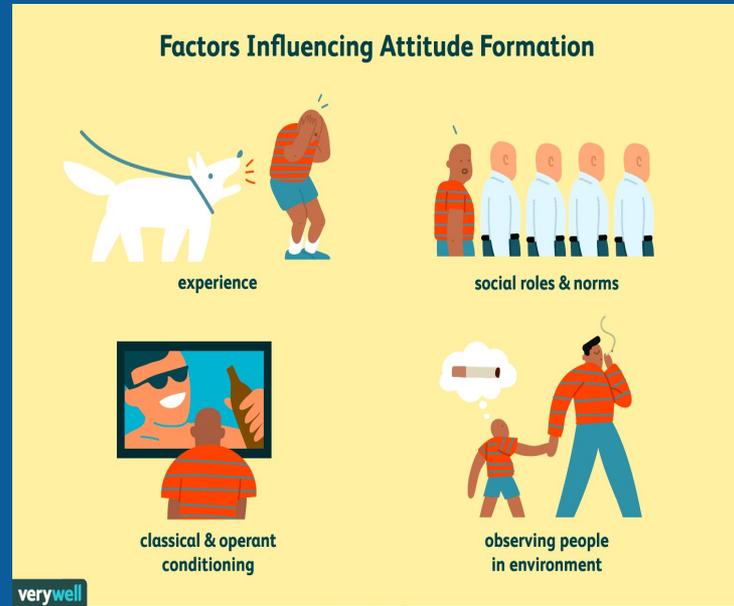
# Housing

- Safe Stable Housing
  - Merchant's Affordable Housing
  - INHP
  - IHA Voucher Program
- Private Landlord Partnerships



# Behavior Modification

- Real Life Activities
- Coping Skills



# Behavior Modification

William J. McGuire  
(1964)

- Theory of Inoculation
  - Persuasion
  - Resistance
  - Protection



# Trauma Informed Care (TIC)

- Human Service Approach
- Presence of Trauma
- Practice and Awareness
- Change



# Barrier Removal

- Intensive Case Management
- Housing
- Mental Health
- Transportation
- Childcare



# Relationship Building

- Trust
- Anger
- Open-minded



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# Support Systems

- Positive Relationships
- Family Reunification
- Support Training



# Financial Literacy

- Checking/  
Savings Account
- Budgeting
- Credit Repair



# Follow Up

- Check-in
- Reassurance
- Maintenance
- Advancement



# What we know...



Source: GAO analysis of DOJ component roles and responsibilities. | GAO-15-454

## 3 Main Reasons for High Recidivism Rates

1. Criminal History
2. Age at Discharge
3. Geographic Environment

- State of Indiana: 33% Recidivism
  - 68% TRV
- Marion County: 51%



# Referrals

- Referral Packets

- [newbeginnings@goodwillindy.org](mailto:newbeginnings@goodwillindy.org)
- Hand deliver
- Send to one of our various weekly open enrollment days
- Goodwillindy.org
- Survey Monkey

[https://www.surveymonkey.com/r/Preview/?sm=GuYbHwDwlGV0B3qtKHKpPgRITSFYIIVfkOLsOoy\\_2F2Fp6Ze4lQ6gT6AQ0pUG\\_2FS\\_2Ff8](https://www.surveymonkey.com/r/Preview/?sm=GuYbHwDwlGV0B3qtKHKpPgRITSFYIIVfkOLsOoy_2F2Fp6Ze4lQ6gT6AQ0pUG_2FS_2Ff8)

Follow us: Facebook: Goodwill of Central & Southern Indiana New Beginnings  
and

IG: goodwillindynewbeginnings



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# Where we are Currently...

- Enrollments- 250
- Active Participants -45
- Grads-300
- Recidivism -10%
- Placement rate-98%
- 





Questions?

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